



Review Mode in ALEX Go

This tool allows reviewers to see **key medical plan details*** for different scenarios without having to complete the entire profile over and over. Review Mode allows you to **fill out the Profile only once**, then make small changes to review other medical plan scenarios. Before we tell you how it works (it's easy btw!), please note the following:

Review Mode is a review tool - so it's a quick view of key medical plan details.* How information is displayed in Review Mode is NOT what users will see when going through the live conversation!

How it Works:

Open your review link, choose the text path and complete the Profile questions for your first test user.



You'll then see the new blue **Review Mode** button and the Health Results button.

Clicking **Review Mode** displays the medical plans the defined user is eligible for, along with key medical plan details in a side-by-side format.



You can select from a Table or Card view of the details.

Then click **Edit Profile** when you're ready to test another scenario.

When you're ready to test a new scenario, click **Edit Profile**, adjust your answers, and select Review Mode again. Rinse and repeat until you've reviewed all scenarios you want to test. Once you're finished, you can choose a plan or select Waive Coverage to continue.

GTKs (GTK = Good to Know)

- Review Mode is optional - if you want to view ALEX exactly as the end user will experience it, you can still click the yellow **Health Results** button for a more comprehensive review.
- Currently, Review Mode is only available for Medical Plan review.
- Medical plans are listed alphabetically (rather than by Plan fit), to help speed up review time.
- If more than three medical plans are available, they'll be split across multiple pages.

** **Key medical plan details** include deductibles, coinsurance, premiums, etc. - please note that Review Mode does **not** display high level details (for example coinsurance minimums or maximums). If you're checking comprehensive plan details, please click the yellow **Health Results** button to verify those plan design elements.*