



Submit ALEX feedback with one click!

A Review Tool that makes sending ALEX feedback a snap. Reviewers can click the [Something's Wrong Here](#) button to *automatically* send feedback (and a screenshot) to their Implementation Team. Available in both Benefits Counselor and Go, this may be the best button since Snooze. And here's how it works:

- 1 Click the [Something's Wrong Here](#) button (right hand side - middle of the screen).
- 2 A **Feedback pop-up box** will appear where you'll add a **Title** (make it brief), **Add a comment** (full description and bonus points if you include how to fix it), and your email address is pre-populated.
- 3 Normally the feedback you provide in the comments is enough, however if you want to use the optional Annotation icons (add an arrow or highlight box to the screenshot) - you can do that here.
- 4 Click Send!

	Plan 1	Plan 2	Plan 3
Just yourself	Just yourself	Just yourself	
\$596.63 every month	\$734.28 every		
Aetna	Aetna		
You'll save money if you stay in-network.	You'll save money if you stay in-network.		
Aetna Choice POS II	Aetna Choice		
Yes	Yes		

Feedback
Title
Premium Rounding
Add a comment
Plan 1 premium should be \$596.64
Your email
lvnpelt@placeholder.com
Send

JELLYTIPS:

- If you have a team of reviewers, please assign separate modules to avoid duplicate feedback.
- If static fields are incorrect (i.e. premium, deductible, OOP max, etc.) in the comparison chart, you only have to report that one time (as ALEX pulls that information from one field).
- Try out the [Review Mode review tool in ALEX Go](#) as well to see key medical plan details for different personas without having to complete the entire profile multiple times!

Note: Due to accessibility requirements for individuals who use screen readers or other assistive technology, the *Something's Wrong Here* form cannot send feedback when you have an ALEX text note or sidebar open. Close those elements to continue sending feedback.